


Toronto Telephone Follow-Up Staff Survey 2019
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Telephone Follow Up Staff Survey- Post Evaluation					
Telephone Follow-Up Post Evaluation Survey					
<p>Telephone follow-up has been in full roll out since August 2018. We are now completing a post evaluation to gain feedback on the sustainability of the project as a whole and to incorporate your feedback to make telephone follow-up successful for the future. Thank you for all your hard work. Your feedback is much appreciated.</p>					
* 1. On average, how long is it taking you to...					
	5-10 minutes	10-15 minutes	15-20 minutes	Longer than 20 minutes	
Complete Follow Up Phone Call	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Complete Steps Following Phone Call	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
* 2. How do you feel the revised telephone follow-up process impacts time spent during Rounds?					
	Totally Worth While	Good idea, but process can be improved		Not worth the time	
Pre-discharge discussion	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Report back post call	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Suggestions?					
* 3. How do you feel the time spent on completing the revised telephone follow-up process impacts your workload?					
	No Impact	Increases my workload but is manageable		Not manageable within my current workload	
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
* 4. Of the following steps, indicate which you have been able to complete consistently. (Check all that apply)					
<input type="checkbox"/> Sitting down with patient to establish date and time of call as well as part 1.1 of form	<input type="checkbox"/> Report Back following call in rounds				
<input type="checkbox"/> Completing Part 1.2 during last rounds discussion for patient.	<input type="checkbox"/> Giving/Sending original copy of telephone follow up form to Health Records.				
<input type="checkbox"/> Completing phone call and part 2 of form.	<input type="checkbox"/> Entering Telephone Follow up into workload.				

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* 5. Do you feel that the current revised process is achieving the overall goal and objectives of the telephone follow up?

	YES	NO
To ease transitions home and to independent community living.	<input type="radio"/>	<input type="radio"/>
To promote patient and caregiver self-management and self-efficacy.	<input type="radio"/>	<input type="radio"/>
To support optimal rehab outcomes and allow for future program development and personal learning.	<input type="radio"/>	<input type="radio"/>
To align with ABI Best Practice Guidelines.	<input type="radio"/>	<input type="radio"/>

Feedback?

* 6. Do you feel that this process will be sustainable over time? If not, what do you feel needs to change to make it more sustainable?

Yes No

Suggestions for increased sustainability

* 7. Is the tip sheet helpful? Is there anything else you feel is important to add?

Yes, nothing to add. No, not helpful.
 Yes, would like additional tips. I have not used it

Suggestions for additions to Tip Sheet

8. Any other feedback?